



In order to provide our customers with a reliable and secure connection to our Retail Internet Banking product we will begin disabling access from browsers that do not support SSL version TLS 1.2.

The chart below shows what O/S (Operating Systems) and Browsers support TLS 1.2 and are supported by Madison Bank of Maryland for use with our Retail Internet Banking product.

Operating System / Browser Version
All Windows systems 7 or above using any of these browsers: Internet Explorer 11, Edge, Google Chrome 38 or higher and Firefox 27 or higher
All Mac O/S Safari version 7 or higher
Mobile Safari versions 5 and higher

Important note:

Although 98% of all PC/Browser combinations currently in use support TLS 1.2, there is a chance that they may not be enabled in your browser settings. If you're using one of the supported OS/Browsers listed above and cannot access Madison Bank Retail Internet Banking, please follow the instructions that are listed below.

Enabling SSL Version TLS 1.2

Please select the browser that you are using:

Internet Explorer:

1. Open Internet Explorer
2. Under Tools select Internet Options.
3. Select the "Advanced" tab.
4. Scroll down to the "Security" section.

5. Make sure use TLS 1.2 is checked.
6. Then, press the “OK” button.

Google Chrome:

1. Open Google Chrome
2. Click Alt F and select “Settings”.
3. Scroll down and select “Show advanced settings...”
4. Scroll down to the Network section and click on “Change proxy settings...”
5. Select the “Advanced” tab.
6. Scroll down to the “Security” section.
7. Make sure “Use TLS 1.2” is checked.
8. Then, press the “OK” button.

FireFox:

1. Open FireFox
2. Type in “about:config” in the URL bar and press Enter
3. Scroll down to “security.tls.version.max” and press enter
4. Set the value to 3
5. Then, press the “OK” button.

Safari:

1. There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.2 is automatically enabled.